

## Accessibility Statement

Updated March 2026

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### This accessibility statement applies to the Penlee House Gallery & Museum website.

Penlee House Gallery & Museum is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- Navigate the entire website using just a keyboard, aided by highly visible focus indicators.
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA, and VoiceOver).
- Easily read text thanks to high color contrast, text overlays, and responsive scaling.
- Control auto-playing media, such as the homepage slideshow, which can be paused manually or automatically via device settings.
- Navigate interactive elements without requiring complex dragging movements or solving cognitive puzzles.

#### Compliance Status

This website is fully compliant with the Web Content Accessibility Guidelines (WCAG) version 2.2 AA standard. Following a comprehensive accessibility audit and remediation phase, the website achieved a 9.6/10 automated compliance score, passed all manual WCAG 2.2 criteria checks, and successfully resolved all critical accessibility and contrast errors.

#### Non-Accessible Content

The content listed below is non-accessible for the following reasons:

- **Third-Party Plugins (Fancybox):** The website utilizes a lightbox plugin for viewing full-size images. This script occasionally injects positive tabindex values into the page code. While we have implemented custom scripts to mitigate this, some automated evaluation tools may still flag this behavior. It does not prevent keyboard users from accessing the content.

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### What We Are Doing to Maintain Accessibility

Achieving compliance is an ongoing commitment. To ensure the website remains accessible as new content is added, we adhere to the following guidelines:

- **Images and Media:** All new images must include meaningful alternative (alt) text. We have also implemented automated fallbacks to ensure images always have a description.
- **Documents:** We are committed to ensuring new PDFs and documents are published with accessible tags, logical reading orders, and proper heading structures.
- **Continuous Testing:** We conduct regular accessibility audits using evaluation tools and manual testing every six months, or whenever significant changes are made to the site's design or functionality.

### Preparation of this Accessibility Statement

This statement was prepared in March 2026.

This website was last thoroughly tested and remediated in March 2026. The test, manual WCAG 2.2 verification, and subsequent accessibility development work were carried out by Unify Studio.

### Feedback and Contact Information

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact us.